

QUALITY and OCCUPATIONAL HEALTH AND SAFETY POLICY

The primary objective of QSense Sp. z o.o. Sp. k. is to build its position as a leader in process outsourcing in the provision of quality control services in electromobility, selection and repair of components and finished products, support in operation of manufacturing and warehouse departments of the automotive industry and prospectively other industries by continuously improving the offered services and proposing the state-of-the-art solutions.

The management of QSense Sp. z o.o. Sp. k., through its involvement in the company's quality-related activities and defining responsibilities of individual employees, is committed to ensuring the availability of information and resources necessary to achieve the set goals that have a positive impact on the effectiveness and efficiency of the Quality Management System.

The company's Management Board has defined the scope of the Quality Management System taking into account the context of the organization and has established overarching strategic objectives along with the manner of their implementation:

- Maintaining and continuously improving the effectiveness of the Quality Management System in accordance with the requirements of ISO 9001:2015 through a proper understanding of the various roles in the company and applying process approach.
- Providing stable service quality that complies with client requirements and applicable legal requirements through the continuous improvement of the employee quality awareness and competence by involving them in the implemented processes, trainings and sharing good practices.
- Defining and monitoring efficiency and effectiveness indicators for implemented processes.
- Improving client satisfaction by working closely with client, as well as understanding and anticipating their expectations and needs, thereby striving to raise the level of quality of provided services.
- Ensuring that the company's policies and internal procedures reflect the actual activities and processes implemented in the company.
- Continuously improving the Quality Management System at all stages by following and applying new technologies, training employees, as well as proper supplier selection and cooperation.

In the scope of the occupational health and safety management system, according to ISO 45001:2018, we commit to:

- Preventing accidents and occupational illnesses by providing safe and healthy working conditions, including the elimination of hazards and the reduction of occupational health and safety risks, as well as continuous improvement in the system and its results.
- Meeting legal requirements and other commitments to which our organization has agreed.
- Consulting and collaborating with employees and their representatives.

I hereby accept responsibility for the implementation and execution of the Quality Policy declaring that the entire team of QSense Sp. z o.o. Sp. k. considers it a priority to act in accordance with its principles.

QSENSE Spółka z ograniczoną odpowiedzialnością Sp.k.

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